

**Report Cards on Cameron Bruce Associates**

	A	B	C	D	E	F	G	H	I	J	K
1	LOCATION &			Overall	Communication	Appearance of	Technical Quality	Friendliness/Help-	Responsive-	Meeting	Value of
2	TITLE	YEAR	SIZE	Grade	with Client	Finished Product	of Finished Product	fulness of CBA staff	ness	Deadlines	Service
3	Facil. Mgmt/Support Svcs.										
4	Facilities Coordinator	2006	Medium	A	A	A	A	A	A	A	A
5	Admin Dir Support Services	2004	Large	A-	A-	A	A	A	A	B	B+/A-
6	Director, Facil Operations	2004		A	A	B	A	A+	A	C	B+
7	Director, Facil Supt Serv	2004	Medium	A	A+	A	A	A	A	A	A
8	Director of Facilities	2004	Medium	A	A	A	B	A+	A	A-	A++
9	Facilities Manager	2003	Medium	B+	B+	B	B+	A	A-	B	B+
10	Vice President of Facilities	2003	Medium	A	A	A	A	A	A	A	
11	Admin. Dir. Facilities	2003	Large	A	A	A	A	A	A	A	A
12	FSS Manager	2003	Large	A	A	A	A	A	A	A	A
13	Director of Facilities	2001	Large	A	A	A	A	A	A	A	
14	Admin. Dir. Support Svcs.	2001	Large	A+	A+	A+	A+	A+	A+	A+	
15	Facilities Manager	2000	Medium	B	B+	B	B	A	B	B-	
16	Vice President of Facilities	2000	Medium	A	A	A	A	A	A	A	
17	Director of Facilities	2000	Medium	A	B	A	A	A	A	A	
18	VP, Ancillary/Facilities	2000	Medium	A	A	A	A	A	A	A	
19	Admin. Dir. of Facilities	1999	Medium	A	B	A	A	A	A	A	
20	Admin. Dir. of Facilities	1999	Medium	A	C	A	A	A	A	A	
21	Admin. Dir. of Facilities	1999	Medium	A	A	A	A	A	A	A	
22	Admin. Dir. of Facilities	1999	Small	A	B	B	A	A	A	A	
23	Admin. Dir. of Facilities	1999	Small	A	A	A	A	A	A	A	
24	Admin. Dir. of Facilities	1999	Small	B	B	A	B	A	A	B	
25	Director, Support Services	1999	Small	A	A	A	A	A	A	A	
26	Director, Facilities Services	1999	Small	A+	A	A	A	A+	A	A	
27	VP, Facility Support Serv.	1999	System	B	B	B	A	B	B	C	
28	Director of Facilities	1998	Large	A	A	A	A	A	A	A	
29	Dir. of a Facilities Division	1998	Large	A	A	A	A	A	B	B	
30	Dir. of a Facilities Division	1998	Large	B	A	B	A	A+	A+	C	
31	Dir., Plant Services	1997	Medium	A	A	A	A-	A+	A	A	
32	VP General Services	1997	Medium	A	A	A	A	A	A	B	
33	Facilities Manager	1997	Large	A	A	A	A	A	A	A	
34											
35	PI/Quality Management										
36	CQI Coordinator	2004	Medium	A	A	A	A	A	-	-	B++
37	Dir. Accreditation/Stnds	2003	Large	A	A	A	A	A	A	A	A
38											
39	Safety Management										
40	Safety Officer	2006	Medium	A	A	A+	A+	A	A	A	A
41	Manager, Safety & Security	2004	Medium	A	A	A	A	A	A	A	A
42	Env Health & Safety Spec.	2003	Medium	B	A	A	A	A	A	A	B
43	Safety Officer	2003	Large	A	A	A	A	A	A	A	A
44	Safety Officer	2003	Medium	A	B+	A	A	A+	B	B	A
45	Director, Env. Hlth & Sfty	2002	Large	A+	A	A	A	A+	A+	A	A
46	Director, Safety & Security	2001	Large	A	A	A	A	A	A	A	
47	Manager, Env. Hlth & Sfty	2000	Large	B	A	A	B	A	A	B	

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48	Safety Officer	1999	Medium	B	B	B	B	A	A	A	
49	Health & Safety Officer	1999	Small	A	B	N/A	A	A	A	B	
50	Safety Manager	1999	Large	A	A	A	A	A	A	A	
51	Director, EH&S	1998	Large	A	A	A	A	A	A	A	
52	Director, Safety & Security	1998	Large	A	A	A	A	A	A	B	
53	Director, Safety & Security	1998	Medium	A	A	A	A	A	A	A	
54	Safety Officer	1997	Medium	A	A	A	A	A	A	A	
55											
56	Security Management										
57	Director Sec/Env Safety	2003	Medium	A	A	A	A	A	A	A	A
58	Security Manager	2002	Large	B+	B+	B	B	A	A	A	B+
59	Director of Security/EVS	1999	Small	B	B	A	B	B	A	C	
60	Security Manager	1998	Large	A	A	N/A	N/A	B	A	A	
61	Director, Security	1997	Medium	A+	A	A	A	A	A	A	
62											
63	Environmental Services										
64	Director, Maint./Env.	1999	Small	A	B	A	B	A	B	A	
65	Director, Env. Services	1997	Medium	A	A	A	A	A	A	A	A
66											
67	Engineering/Plant Services										
68	Director, Eng & Const	2004	Large	A	A	A	A	A	A	A	A
69	Chief Engineer	2004	Large	A	A	B	B	A	A	B	A
70	Manager, Plant Operations	2004	Medium	A	A	B	B	A	A	A	A
71	Director of Tech Services	2004	Medium	A	A	A	A	A	A	B	B
72	Chief Engineer	2004	Small	A	A	A	B	A	B	A	A
73	Director of Engineering	2003	Medium	B	A	B	A	A	B	C	A
74	Manager, Engineering	2003	Medium	A	A	A	A	A	A	A	A
75	Eng. & Sched. Supervisor	2003	Medium	A	A	A	A	A	A	A	A
76	Engineering Manager	2002	Small	A	A	A	A	A	A	A	A
77	Manager, Engineering	2002	Large	A	A	A	A	A	A	A	A
78	Plant Services Director	2000	Medium	A	A	B	B	A	A	A	
79	Manager, Engineering	2000	Medium	A+	A	A	A	A	A	A	
80	Director, Engineering	2000	Medium	B	B	A	A	A	B	A	
81	Chief of Plant Operations	1999	Small	A	A	A	B	A	B	B	
82	Engineering Manager	1999	Small	A	B	A	A	A+	A	A	
83	Engineering Manager	1999	Large	A	A	A	A	A	A	A	
84	Plant Operations Manager	1998	Large	A	A	A	A	A	A	A	
85	Chief Engineer	1998	Large	A	A	A	A	A	A	A	
86	Dir. Engineering	1998	Medium	A+	A+	A+	A+	A+	A+	A+	
87	Director of Tech Services	1997	Medium	B+	B	A	A	A	B	C+	
88	Dir. Engineering	1997	Medium	A	A	B	B	A	B	A	
89											
90	Emergency Preparedness										
91	Chief Nursing Officer	2006	Small	A	A	B	B	A	A	B	B
92	Director Building Services	2006	Small	A	A	A	A	A+	A	A	A
93	Emerg. Mgmt. Coordinator	2003	Medium	A	A	A	B	A	A	C	A
94	Clinical Coordinator	2002	Small	A	A	A	A	A	A	A	

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95	Disaster Coordinator	2000	Medium	A	A	A	A	A	A	A	
96	Disaster Coordinator	2000	Medium	A+	A+	A+	A+	A+	A+	A+	
97	Disaster Coordinator	1999	Medium	A	A	A	A	A	A	A	
98	Co-Chairs, EP Committee	1998	Medium	A	A	A	A	A	A	A	
99	Emergency Prep. Coord.	1997	Medium	A	A	A	A	A+	A+	A+++	
100	<b>GRADING SYSTEM KEY:</b> A = I'm delighted with CBA's performance! B = Good work. C = I'm satisfied.										
101	D= I'm unhappy with CBA's performance. F = Very unhappy!										
102	<b>HOSPITAL SIZE KEY:</b> Large = 500+ Medium = 150 - 500 Small = under 150										
103	<b>COMMENTS: (From various clients)</b>										
104	"Mr. Bruce is a virtual library of knowledge. He is my 'go to' resource for JCAHO information."										
105	"Our Quick Reference Guide is a big hit with the hospital staff!"										
106	"We appreciate your responsiveness and acknowledge its beneficial effect upon our survey outcomes."										
107	"I gave you the perfect score, because you deserve it. ... I sincerely appreciate your client dedication."										
108	"The timeliness, quality and overall professionalism of each individual within your organization cannot be disputed. Great job."										
109	"Your work was very professional. You managed to steer us in the correct direction. . . Your entire team was great!"										
110	"It was indeed our pleasure to work with such a knowledgeable professional who offered such excellent advice in preparation for JCAHO."										
111	"Many thanks to you and your staff for all the support and hard work."										
112	"Cameron is an excellent consultant. I'm delighted to work with him. He knows JCAHO!"										
113	"Very helpful, great process and enjoyable to work with all of you!"										
114	"I'm glad I ran into you when I did. As you can see, you scored a perfect 10 in all categories."										
115	"It was a pleasure to work with you. You really made me feel comfortable after our practice environment of care interview. I knew my team would do a great job!"										
116	"You made me think! Greater things were possible after meeting with you."										
117	"I've enjoyed our working relationship with Cameron. He has been helpful in focusing our attention upon key JCAHO areas."										
118	"Staff is very knowledgeable and easy to work with. Great job."										
119	"Cameron was exceptional and very professional. He provided valuable information and feedback to our EOC program. Many thanks."										
120	"You were hands on helpful, supportive, knowledgeable, and well organized. Thanks!"										
121	"Your knowledge and expertise enabled us to achieve outstanding results. It was a pleasure working with you."										
122	"Very enjoyable to work with Cam. I consider him my friend and mentor."										
123	"Another great survey for us with your help."										